Wisconsin Team Introduction & Presentation

2019 Peer-to-Peer Exchange



Welcome from WI Title V



Sharon Fleischfresser
Medical Director, WI CYSHCN Program



Welcome from WI Title V









Wisconsin Leadership Education in Neurodevelopmental and Related Disabilities (LEND) Program

WI Care Integration Initiative

built on partnerships

Title V CYSHCN Network in WI





Other Key Partners

Parent and community support agencies

- Alianza Latina Aplicando Soluciones
- Autism Society of South Central WI
- Autism Society of Southeastern WI
- Autism Society of WI
- WI FACETS
- WI Family Ties

State disability partners

 WI Board for People with Developmental Disabilities

State Department of Health Services

- Bureau of Children's Services
- Supplemental Nutrition Program for Women, Infants and Children (WIC)

State and regional educational services

- WI CESAs (Cooperative Educational Service Agencies)
- Department of Public Instruction
- WI Statewide Parent Educator Initiatives
- Higher Education and Research

Professional/Interprofessional Groups

- WI Chapter of the American Academy of Pediatrics (AAP)
- Community and health care providers
- Community of Practice on Autism Spectrum and other Developmental Disorders
- Urban Autism Summit
- Waisman Center Clinics



No Wrong Door

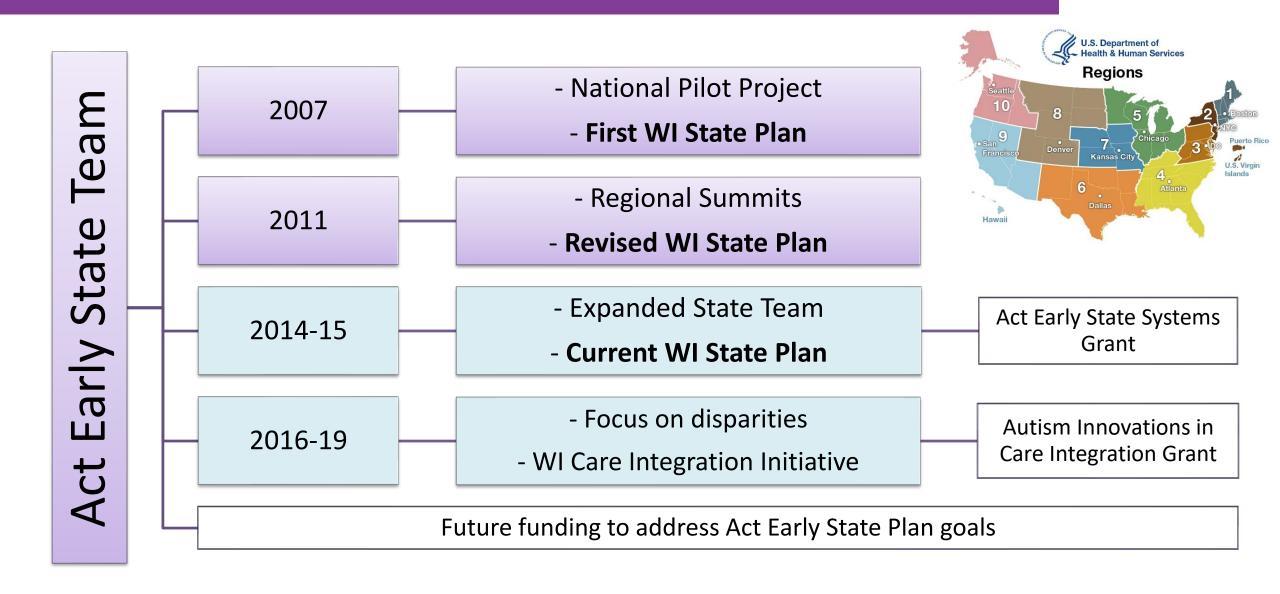
All groups have a common goal – to help families find their way through engaging with others

Family leadership and engagement is foundational

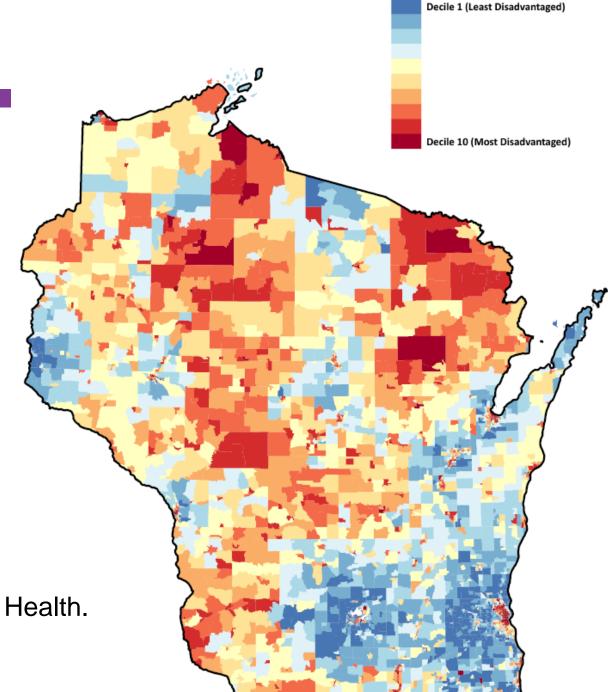


Act Early State Team

State Systems for Early Identification, Diagnosis, Intervention



Deprivation Index



University of Wisconsin School of Medicine and Public Health. Area Deprivation Index. 5/1/2018. Available at: https://www.neighborhoodatlas.medicine.wisc.edu/

Disparities in WI

https://www.brookings.edu/blog/the-avenue/2018/12/17/black-white-segregation-edges-downward-since-2000-census-shows/

Metro areas with highest black-white segregation

2000 and 2013-2017*

2000		2013-2017			
	Segregation Index**				Segregation Index**
Detroit	85.7		1	Milwaukee	79.8
Milwaukee	83.3		2	New York	76.1
Chicago	81.2		3	Chicago	75.3
New York	79.7		4	Detroit	73.7
Cleveland	78.2		5	Cleveland	72.9
Buffalo	78.0		6	Buffalo	72.2
St. Louis	74.0		7	St. Louis	71.7
Cincinnati	73.6		8	Cincinnati	67.3
Indianapolis	71.7		9	Philadelphia	67.0
Philadelphia	71.0		10	Los Angeles	66.8
Kansas City	70.8		11	Pittsburgh	66.1
Los Angeles	70.0		12	Hartford	65.7
	Milwaukee Chicago New York Cleveland Buffalo St. Louis Cincinnati Indianapolis Philadelphia Kansas City	Segregation Index** Detroit 85.7 Milwaukee 83.3 Chicago 81.2 New York 79.7 Cleveland 78.2 Buffalo 78.0 St. Louis 74.0 Cincinnati 73.6 Indianapolis 71.7 Philadelphia 71.0 Kansas City 70.8	Segregation Index** Detroit 85.7 Milwaukee 83.3 Chicago 81.2 New York 79.7 Cleveland 78.2 Buffalo 78.0 St. Louis 74.0 Cincinnati 73.6 Indianapolis 71.7 Philadelphia 71.0 Kansas City 70.8	Segregation Index** Detroit 85.7 1 Milwaukee 83.3 2 Chicago 81.2 3 New York 79.7 4 Cleveland 78.2 5 Buffalo 78.0 6 St. Louis 74.0 7 Cincinnati 73.6 8 Indianapolis 71.7 9 Philadelphia 71.0 10 Kansas City 70.8 11	Segregation Index** Detroit 85.7 1 Milwaukee Milwaukee 83.3 2 New York Chicago 81.2 3 Chicago New York 79.7 4 Detroit Cleveland 78.2 5 Cleveland Buffalo 78.0 6 Buffalo St. Louis 74.0 7 St. Louis Cincinnati 73.6 8 Cincinnati Indianapolis 71.7 9 Philadelphia Philadelphia 71.0 10 Los Angeles Kansas City 70.8 11 Pittsburgh

Among 51 metro areas with populations exceeding one million and with black populations exceeding 3 percent of metro population (metro area names are abbreviated).

A value of 100 indicates complete segregation; a value of 0 equals complete integration (See values for all metro areas and further details in Table A).

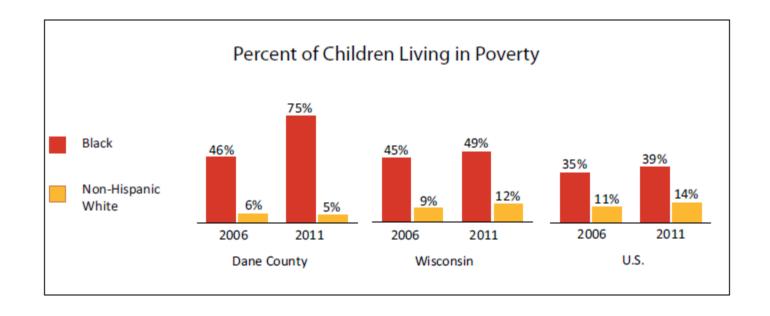
Source: William H Frey analysis of 2000 Census, and 2013-2017 multiyear American Community Survey (released December 6, 2018)



^{**} Segregation Index is a dissimilarity index, which represents the percent of blacks that would need to relocate to be fully integrated with whites across metropolitan neighborhoods.

Race to Equity:

A Baseline Report on the State of Racial Disparities in Dane County (2013)





Disparities in WI

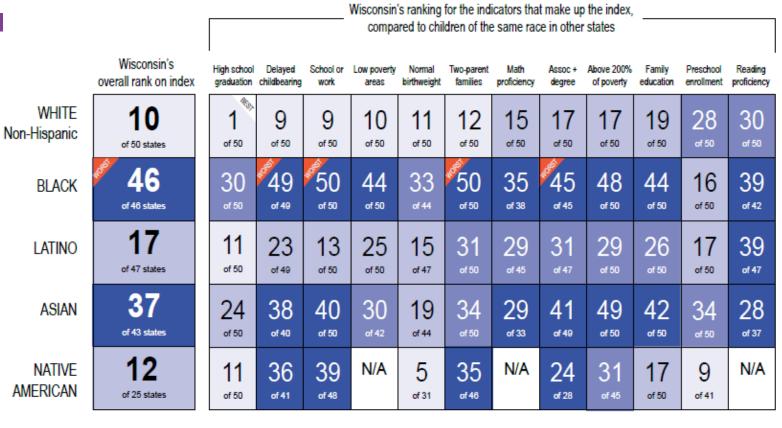
Wisconsin's Rankings Infants and toddlers in poverty, by race Non-Hispanic Black 60.3% 39.5% Hispanic 37.9% 30.8% Non-Hispanic Other 27.2% 20.0% Non-Hispanic White 11.9%

State of Babies Yearbook 2019, Available at https://stateofbabies.org/

14.6%

Race for Results Index

Ranking Child Well-being in Wisconsin, by Race



How Wisconsin ranks among the states

Top quarter

2nd quarter

3rd quarter

Lowest quarter

Indicator descriptions

Average freshman high school graduation rate, 2009-10 Females age 15-19 who delay childbearing until adulthood, 2010 Young adults ages 19 to 26 who are in school or working, 2010-12 Children who live in low poverty areas (<20%), 2007-2011 Babies born at normal birthweight, 2011

Children who live in 2-parent families, 2010-12

N/A means information is not available for Wisconsin, due to small population size

WisKids County Policy Brief. Fall 2014. WI Council on Children and Families. Available at http://kidsforward.net/assets/RaceForResults.pdf

8th graders scoring at least proficient in math, 2013

3 to 5 year olds enrolled in preschool or kindergarten, 2010-12

4th graders scoring at least proficient in reading, 2013

Children living above 200% of poverty, 2010-12

Adults age 25 to 29 who have completed at least an associate's degree, 2010-12

Children who live with someone who has at least a high school degree, 2010-12

Act Early State Team



Membership has grown dramatically since 2007.

Approximately 55 members representing 38 organizations



Act Early State Team

STATE AGENCIES

WI Dept of Health Services, Bureau of Children's Services, Andrea Jacobson, Section Chief

WI Dept of Health Services, CYSHCN Program (Title V), Sharon Fleischfresser, Medical Director; Becky Burns, Statewide Coordinator

WI Dept of Health Services, MCH Program (Title V), Leah Ludlum, Infant, Child, Youth Consultant; Karen Morris, MCH Nurse Consultant; Nafla Poff, MCH Equity Consultant

WI Dept of Health Services, Women, Infants, and Children (WIC), Kari Malone, State Nutrition Coordinator

WI Dept of Public Instruction, Jenny Giles, Education Consultant, Early Childhood; Sherry Kimball, Early Childhood Consultant; Jennie Mauer, WI Head Start State Collaboration Director; Jessica Nichols, Educational Consultant for Autism and EBD

UCEDD

Waisman Center UCEDD, UW-Madison, Anne Harris, WI LEND Director; Gail Chödrön, WI LEND Training Director; Lynn Hrabik, Evaluation Coordinator

PROGRAMS REPRESENTING & SUPPORTING PARENTS AND INDIVIDUALS WITH DISABILITIES

Alianza Latina Aplicando Soluciones, Monica Lopez, President and Founder, and Family and Community Engagement Associate with Milwaukee Public Schools

Autism Society of South Central WI, Kirsten Engel, Executive Director

Autism Society of Southeastern WI, Emily Levine, Executive Director; Daysi Jimenez, Information & Referral Coordinator, Spanish helpline

Autism Society of WI, Kirsten Cooper, Executive Director

Board for People with Developmental Disabilities, Molly Cooney, Employment and Diversity Outreach Specialist

Family Voices of WI, Barbara Katz, Co-Director; Lynn Renner, Communications and Information Coordinator

Parent to Parent of Wisconsin, Robin Mathea, Director

WI Family Assistance Center for Education, Training and Support (WI FACETS), Nelsinia Ramos,
Parent Services & Multicultural Outreach Coordinator

WI Family Ties, Hugh Davis, Executive Director

WI Statewide Parent-Educator Initiative (WSPEI), Caroline Rossing, Statewide Grant Coordinator; Cheri Sylla, Family Engagement Coordinator

WI Women's Health Foundation/Well Badger, Kristine Alaniz, Maternal & Child Health Program Manager; Lisette Khalil, Operations Director

COMMUNITY & HEALTH SERVICES

Aiming for Acceptance, Rose Cutting, President and Executive Director (ASD Parent)

Catalpa Health, Jillian Schuh, Pediatric Neuropsychologist

Headwaters, Inc., Cory Dart, Children & Family Services Program Manager

Prevailing Pathway, LaKesha Pettigrew, Executive Director

Southwest Community Action Program, Tawny Hardyman, Dir, Head Start/Early Head Start

Southeast Regional Center for CYSHCN at Children's Hospital of WI, Brad Holman, Project Mgr

Southern Regional Center for CYSCHN at Waisman Center, Tim Markle, Director

Waisman Center UCEDD Autism Treatment Program, Molly Murphy, Treatment Services Lead

Waisman Center UCEDD Specialty Clinics, Maria Stanley, Medical Director; Lindsay McCary, DD
Autism and Developmental Disabilities Clinic Director

PROFESSIONAL ASSOCIATIONS AND PROFESSIONAL SUPPORT ORGANIZATIONS

Children's Health Alliance of Wisconsin, Wisconsin Medical Home Initiative, Geeta Wadhwani, Program Leader; Naomi Kowald, Project Manager

Cooperative Educational Service Agencies (CESA), Katie Berg, ES3 Grant State Coordinator; Erin Lausten, Autism Consultant, CESA 6

Disproportionality Technical Assistance Network, Donald Rosin, Tribal Ambassador (ASD Grandparent)

Mental Health America of WI, Leah Jepson, Project Director

Supporting Families Together Association, Connie Dunlap, Family Engagement Specialist

Wisconsin Chapter of AAP, Mala Mathur, President

Wisconsin Early Childhood Association, Jeanette Paulson, Director of Workforce Initiatives

Wisconsin Head Start Association, Barb Tengesdal, Executive Director

HIGHER EDUCATION AND RESEARCH

Marquette University, Amy Van Hecke, Associate Professor, Department of Psychology

Medical College of Wisconsin, Jennifer Koop, Associate Professor of Neurology and Neurosurgery; Lauren Haisley, Postdoctoral Fellow

UW-Madison, Maureen Durkin, Professor, Department of Population Health Sciences

UW-Milwaukee, Elizabeth Drame, Professor & Chair, Department of Exceptional Education, ASD Program Coord; Kris Barnekow, Associate Professor, College of Health Sciences

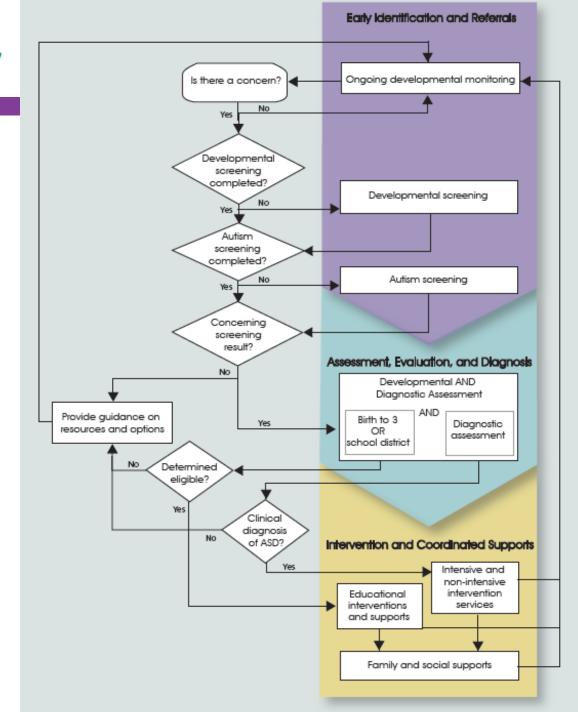


WI Act Early State Plan

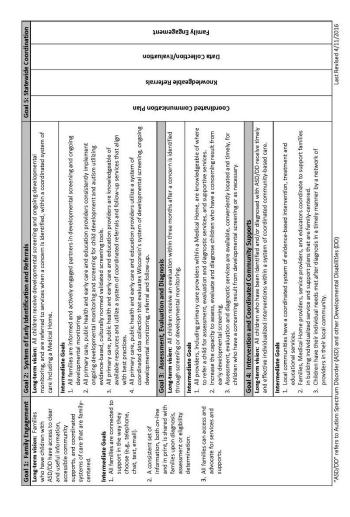
Goal 1: Family Engagement	Goal 2: System of Early Identification and Referrals		Goal 5: Statewide Coordination		
Goal 1: Family Engagement Long-term vision: Families who have children with ASD/DD have access to clear and useful information, accessible community supports, and coordinated systems of care that are family- centered. Intermediate Goals 1. All families are connected to support in the way they choose (e.g., telephone, chat, text, email). 2. A consistent set of information, both on-line and in print, is shared with families upon diagnosis, assessment or eligibility determination.	cong-term vision: All children receive developmental screening and ongoing developmental nonitoring, and are referred to services when a concern is identified, within a coordinated system of care including a Medical Home. Intermediate Goals	Coordinated Communication Plan	Knowledgeable Referrals Apply Ppi	Data Collection/Evaluation	Family Engagement ooits
3. All families can access and advocate for services and supports.	 Intermediate Goals All providers, including primary care providers within a Medical Home, are knowledgeable of where to refer a child for assessment, evaluation and diagnostic services, and supportive services. Increase the capacity to assess, evaluate and diagnose children who have a concerning result from early developmental screening. Assessment, evaluation and diagnostic services are available, conveniently located and timely, for children who have a concerning result from developmental screening or as necessary. Goal 4: Intervention and Coordinated Community Supports Long-term vision: All children who have been identified and/or diagnosed with ASD/DD receive timely and effective individualized interventions within a system of coordinated community-based care. Intermediate Goals Local communities have a coordinated system of evidence-based intervention, treatment and educational services. Families, Medical Home providers, service providers, and educators coordinate to support families in building individualized service and support plans that are family-centered. Children have their individual needs met after diagnosis in a timely manner by a network of providers in their local community. 	Coordinated Co	Knowledge	Data Collec	Family



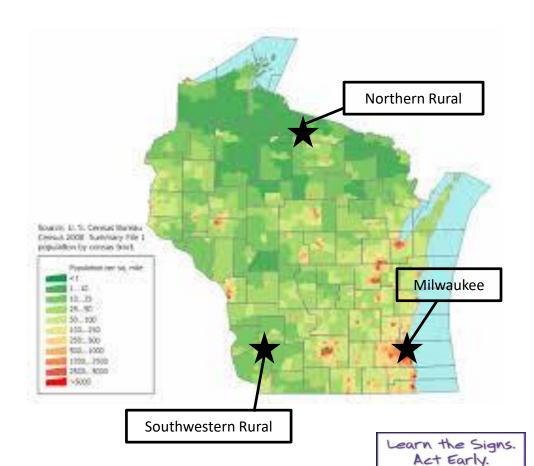
Child and Family Pathway



WiCII as Outcome of Act Early State Team



Input from
Care
Integration
Advisory
Group



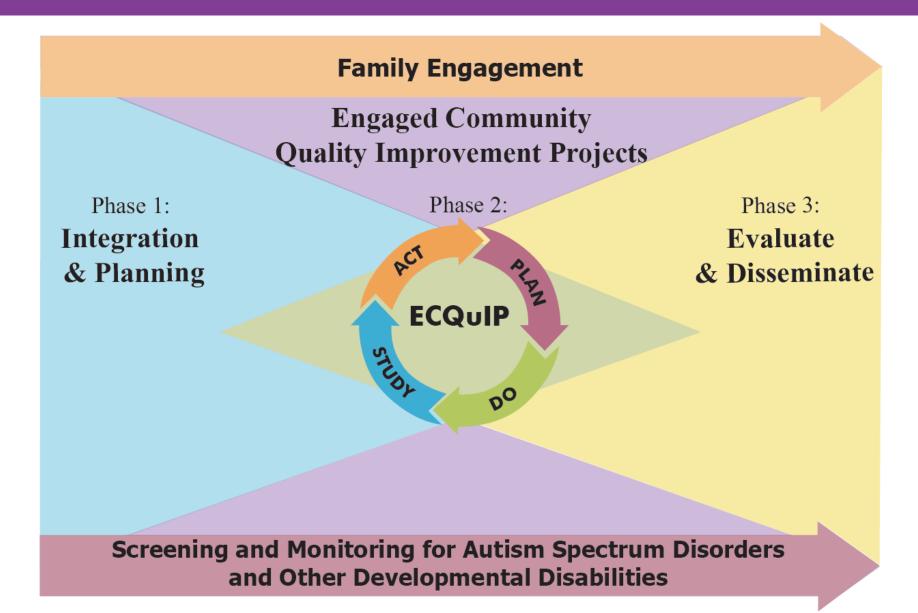
Quality Improvement & Data Collection Methods

QI & Data Collection Methods

- Quality improvement cycles
- Discovery phase
- REDCap
- Parent listening sessions
- Family surveys
- Data use agreements / Early Childhood Integrated Data System

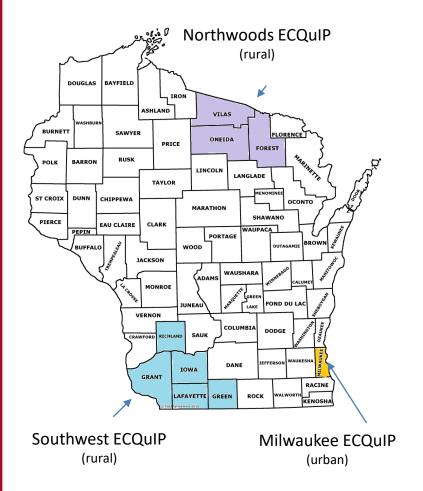


Wisconsin Care Integration Initiative





Engaged Community Quality Improvement (ECQuIP) Sites



Wisconsin Care Integration Initiative (WiCII) Leadership and Implementation Staff

WI Act Early State Team



38+ organizations represented

Includes parents of children with ASD/DD



Information & Referral Services

- Open Monday Friday, 7 AM 6 PM
- After hours inquiries responded to within 24 hours
- Interpretive services available
- Individuals can reach out directly OR health/social service provider can call on their behalf









Text

608-360-9328



Email

help@wellbadger.org



Facebook Messenger

@wellbadger



Live Chat

wellbadger.org



Searchable Database wellbadger.org

Survey Results (250 total responses):

- 84% Community Members
- 16% Health/Social Service Professionals
- 94% of respondents are parents
 - 67% have children with special needs
 - 41% have children < age 5
- Gender: 97% Female
- 41% Eligible for BadgerCare Plus/Medicaid
- Race/Ethnicity:
 - 77% Caucasian
 - 8% African American
 - 4% Hispanic or Latino(a)
 - 4% Asian/Pacific Islander
 - 2% Mixed Race
 - 2% Native American







Survey Results

Top Taglines:

- Not sure where to turn? Start here.
- You have questions. We find answers.
- Connecting you to the resources you need.
- Support is out there. We'll help you find it.
- Start Here.









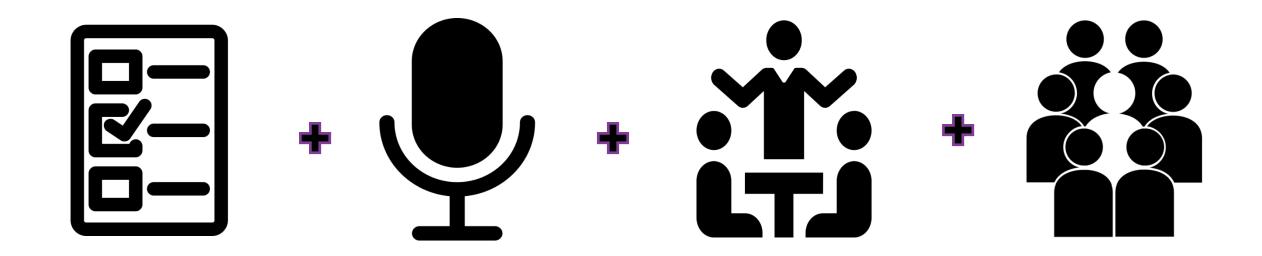








Discovery Phase



online survey

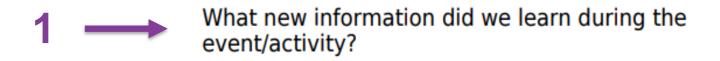
stakeholder interviews

discovery meeting

listening sessions



ECQuIP Debrief



- What worked well? (i.e. If we did this again, what would we do the same?)
- What didn't work well? (i.e. If we did this again, what would we do differently?)
- What will we do differently before/when we complete a similar event/activity?

Northwoods ECQuIP | BAR-AAR | DATE 1/3/19

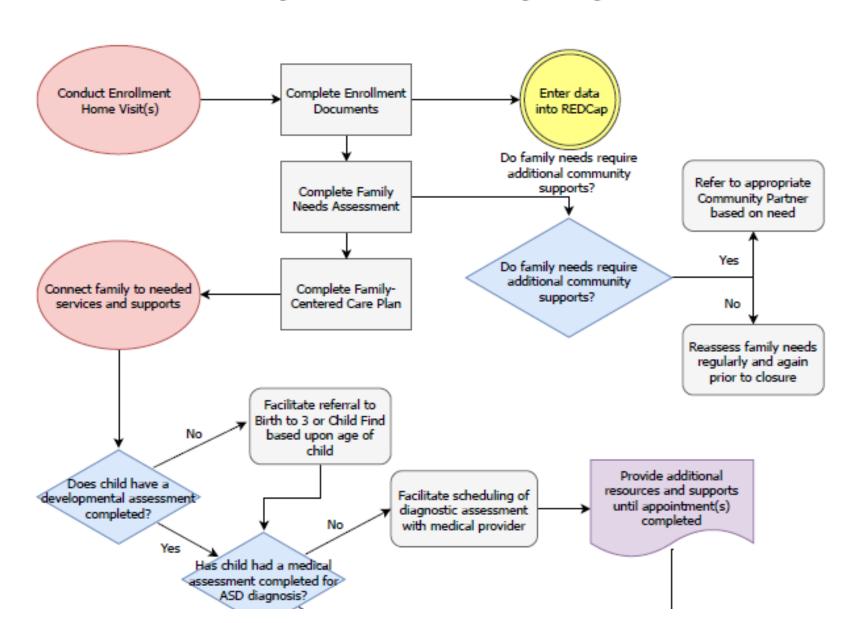
Brief description of event/action: Feb 1, 2019 Community Conversation

Framing question(s): How do we create community awareness of what families experience when trying to obtain a diagnosis and/or services for autism in the Northwoods? How do we garner commitment to action on improving the system?

BEFORE ACTION REVIEW	AFTER ACTION REVIEW		
Date of BAR: 1/3/19	Date of AAR: 2/?/19		
Participants: Jenny Felty, Cory Dart, Kari Mueller, Lynn Hrabik	Participants:		
What are our intended results?	What were our actual results?		
 Engage families from Parent Café into planning/hosting event Garner participant commitment (advocacy, funds, time) to do one small thing to improve the system Increased community awareness of what families experience (i.e. their struggles navigating the system) Get connected to families that don't know about ECQuIP but need the support What will that look like? Families in leadership roles (planning event, making personal invitations, table hosts, etc.) Diverse participant attendee list (families impacted by autism, healthcare providers and/or clinic managers, public health, Birth to 3 Program Supervisor and/or line staff, school district Early Childhood Special Ed programs, childcare directors, CYSHCN regional center staff, Autism Society staff, United Way, large industry/business, faith-based leaders, family support providers, civic orgs such as Lions/Kiwanis/Rotary, elected officials and media) A list of participants identified in each county/community (including partners that haven't been engaged before) with stated commitment to putting time and energy towards this effort; advocacy, funds and/or time # of new family navigation referrals What challenges might we encounter? Low attendance 	What caused/contributed to these results? What will we sustain or improve? (If we could turn back the clock, what would we do differently?) When is our next opportunity to test what we have learned? •		
Low attendance			

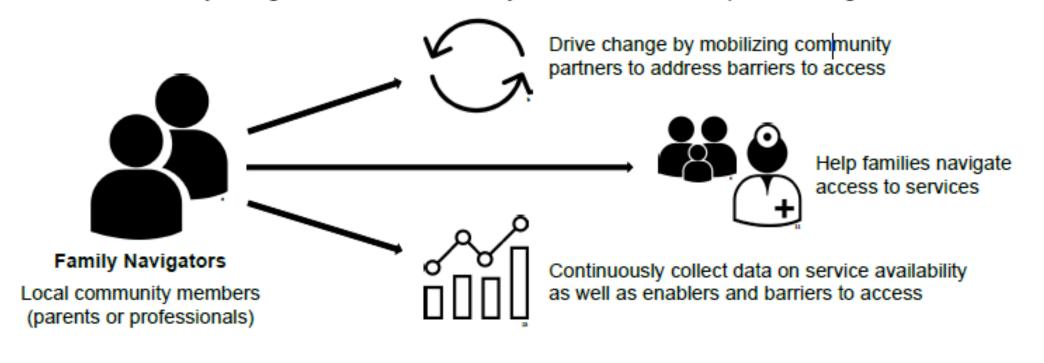
Family Navigation Services Protocol Flowchart v3.0

for families consenting for enrollment in FN services following concerning ASD screen result



ECQuIP Family Navigation Model

Draws on evidence for Family Navigations from "community health worker" and "patient navigation" models^{7,8,10}

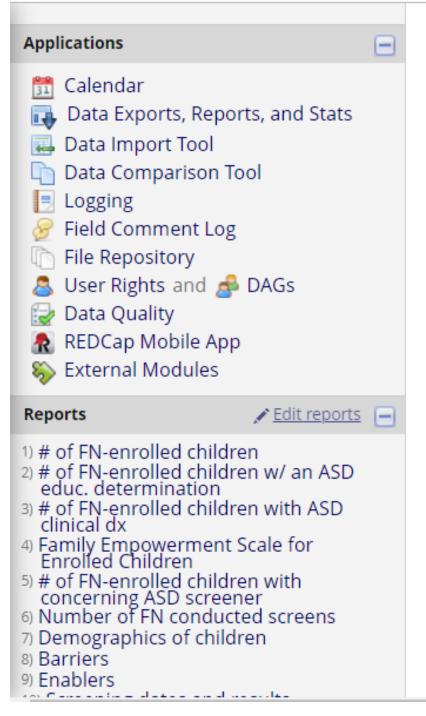


- Feinberg, E., et al. (2016). "Disparities in Timely Autism Diagnosis Through Family Navigation: Results From a Randomized Pilot Trial." *Psychiatry Services*, 67(8), 912-15.
- Roth, B., et al. (2016). "Impact of Autism Navigator on Access to Services." *Journal of Developmental & Behavioral Pediatrics*, 37:188–95.
- Russa, M., et al. (2015). "Expanding Supports to Improve the Lives of Families of Children With Autism Spectrum Disorder." *Journal of Positive Behavior Interventions*, 17(2) 95–104.



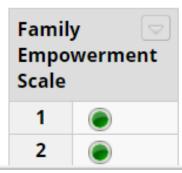


Client tracking forms
Agency tracking forms
Quality Improvement forms

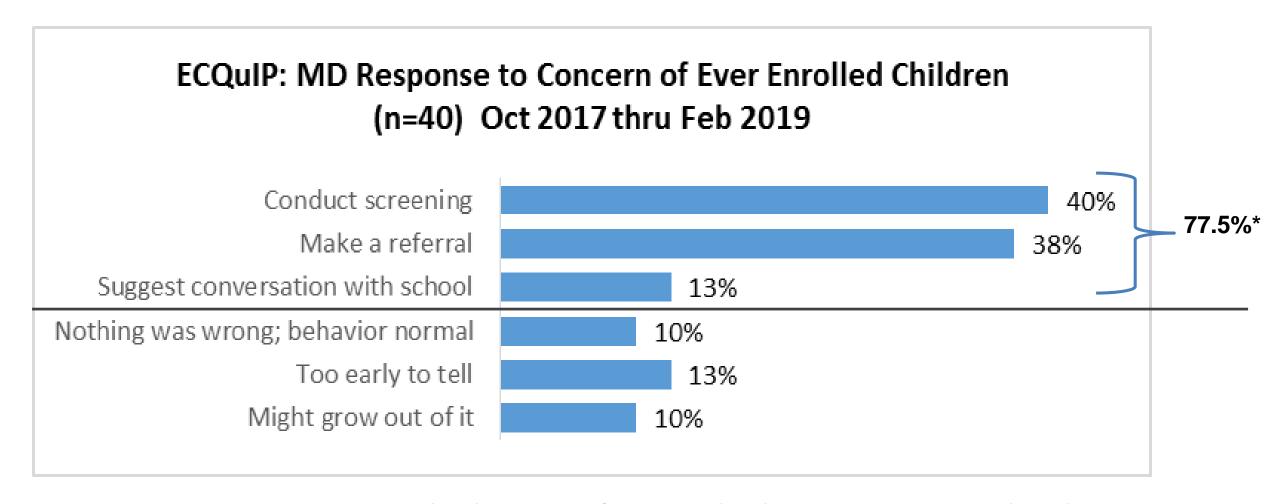


Data Collection Instrument	Status
Referral form (survey)	
Child And Family Identity	
Family Contact Information	
Family Empowerment Scale	(+)
Demographics	
Family Concern	
Screening	
Educ Deter Medical Dx And Interv Services	
Additional Support Services	
Family Navigation Begin/End Dates	•
Family Navigation Notes	

Repeating Instruments



REDCap Data Use Example



^{*}Ranged from 43% in Northwoods (n=7) to 57% in Southwest (n=7) to 92% in Milwaukee (n=25)

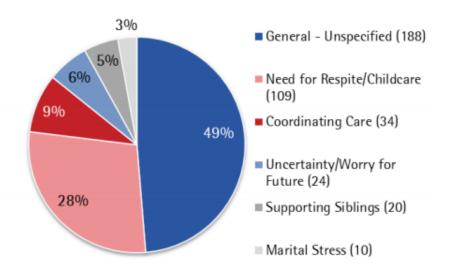


Autism in Wisconsin 2017 Report



STRESS/NEED FOR SUPPORT

The most frequent answer to this question was in regards to individual, family, or caregiver stress and the need for more support. Fifty-two (52%) percent of all respondents listed this as a challenge and this answer accounted for 18% of all challenges reported. As the graph shows, 28% of the answers falling in this category were categorized as a need for more support in the form of better respite or childcare options, 9% discussed the



difficulties in coordinating care/appointments, 6% mentioned a worry and uncertainty for the future, 5% discussed the need for supporting siblings of children with autism as a challenge, 3% cited marital stress, and the other 49% answered generally about stress and/or the need for better support.

"Feeling isolated and alone because former friends don't understand what our family is going through."

"Inability to support self due to complex paperwork."

"Extreme parental fatigue and stress prior to receiving support services."

Frequency and Type of Enablers and Barriers Mentioned by Focus Group and Survey Respondents DRAFT

Data about families' experiences gathered through 2 rural (December 2017) and 1 urban (March 2018) family focus group (n=20) and the Wisconsin Family Autism Survey administered March 2018 (n=363 respondents)

Enablers: Makes it easier to access services



Availability of Services (n=48) Early intervention (Part C) enrollment, services local

Barriers: Makes it harder to access services



Provider shortage, diagnosis as gateway, limited ages served, services not local



Navigation Support (n=30)

Availability of resources to help navigate system



Insurance/Funding (n=70)

Underfunded services, no/limited coverage for services;



Professional Knowledge (n=24)

Professionals recognize signs



Professional Knowledge (n=70)

Dismissed parent concerns, told to "wait and see", providers unsure of available resources



Family Knowledge (n=24)

Learning about signs/services, caregiver has relevant professional experience



Family Knowledge (n=61)

Confusion about types of services and how to qualify, signs not recognized



Insurance/Funding (n=13)

Diagnosis facilitates coverage



Time (n=57)

Delay to services, waitlists



Time (n=5)

Early diagnosis/intervention



Navigation Support (n=55)

Difficult to find services, relying on the Internet



Family Self-Efficacy (n=4)

Family support, advocating for services



Family Self-Efficacy (n=19)

Need to find services independently, family relocation, fighting for services

Quality of Services (n=3 Satisfactory services



Quality of Services (n=15)

Ineffective services, poor service integration, unskilled providers

Number of Mentions



20 0 0 20 70 100 110 120 130 140 70 60 10

Wisconsin Family Enabler and Barrier Code Definitions



Availability of Services: Access to providers or services; availability of providers or services in area; ability to get to providers and services (e.g., transportation, insurance provider network)



Navigation Support: Getting help to navigate the system; searching the Internet to figure out what is available or what to do next; agencies that help families navigate the system; difficulty finding support in navigating the system; confusion about how to navigate the system; anything else related to trying to find one's way through the autism pathway



Insurance/Funding: Cost of services; having or not having insurance; co-payments, deductibles, and out-of-pocket expenses; applying for Medicaid; other Medicaid support (e.g., long-term support waiver, COP)



Professional Knowledge: Knowledge, skill, and attitudes of providers; provider training level; provider compliance with professional standards; degree of family-centeredness; degree of bias



Time: waiting lists; waiting for help; "wait and see"; time spent trying to get help; time demands of seeking or getting help; conflicting needs in terms of time



Family Knowledge: knowledge of autism symptoms; knowledge of providers and services; knowledge of where to go to get help; knowledge of "the system" and how to navigate it; attitudes and assumptions about autism; attitudes and assumptions about providers, services, agencies, or system



Quality of Services: perceptions of strength or weakness of services; satisfaction or dissatisfaction with services



Family Self-Efficacy: parents pushing for what they and their child need; fighting to protect rights; educating and empowering other families; feeling empowered or disempowered

WI's Early Childhood Integrated Data System

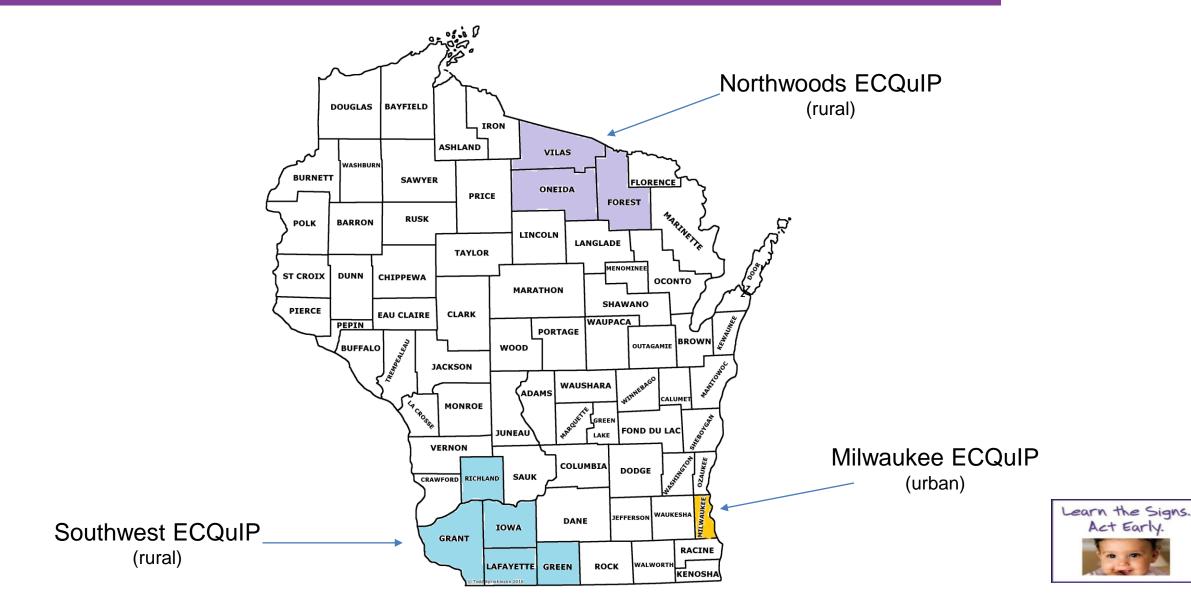
Wisconsin developed five Essential Policy Questions during the Feasibility Study.

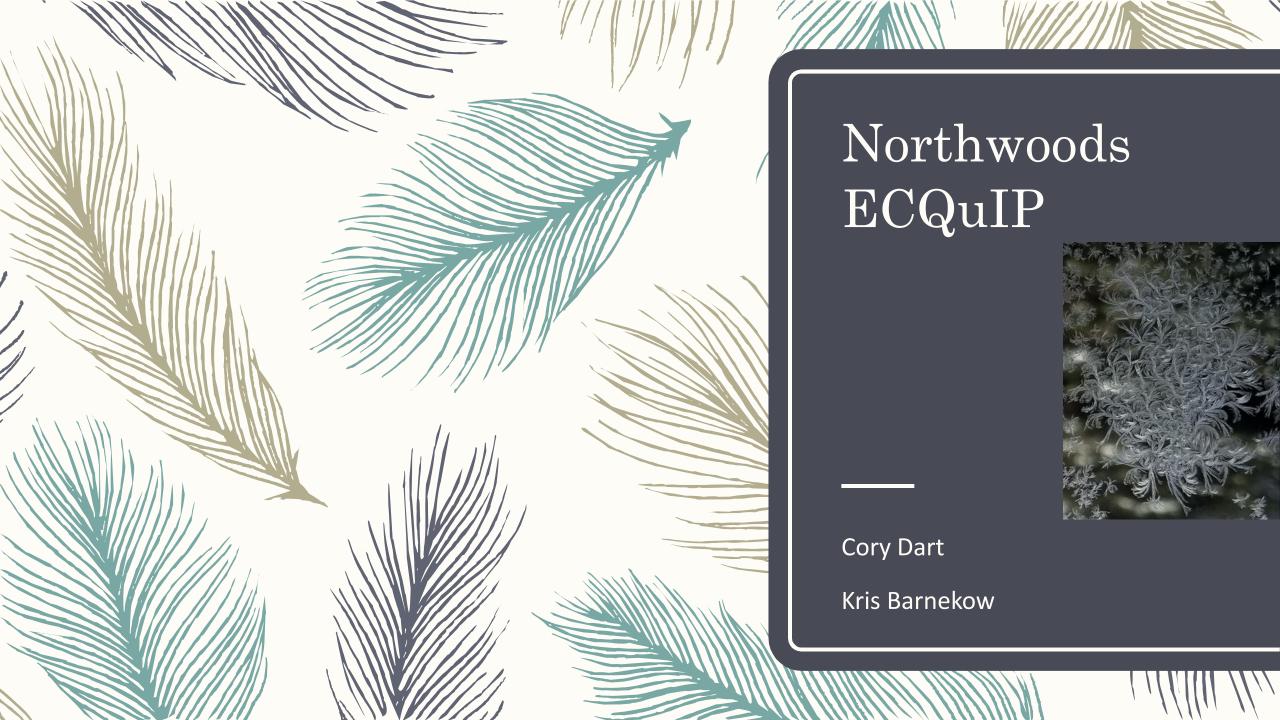
- 1. Are children, birth to 5, on track to succeed when they enter school and beyond?
- 2. Which children and families are and are not being served by which programs/services?
- 3. Which children have access to high-quality early childhood programs and services?
- 4. What characteristics of programs are associated with positive child outcomes for which children?
- 5. What are the education and economic returns on early childhood investments?

Key partners: Department of Children and Families (DCF), Department of Health Services (DHS) and Department of Public Instruction (DPI)]

ECQuIP Sites

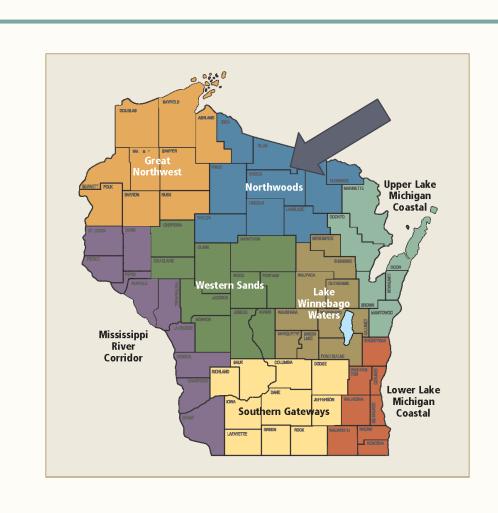
Engaged Community Quality Improvement (ECQuIP) Sites















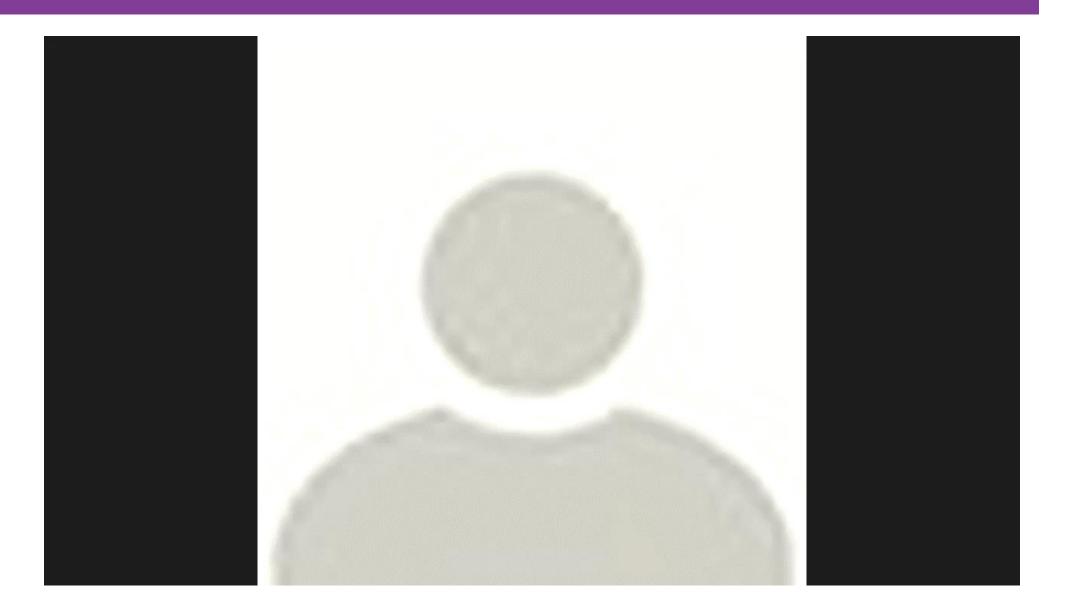
- Vilas County Family Resource Coalition
- Connecting the Waisman Center to the Coalition
- Identifying Headwaters, Inc., as the lead agency
- Discovery Phase engaging community partners
- Screening trainings, family navigation services
- Sustainability partnerships with Ascension





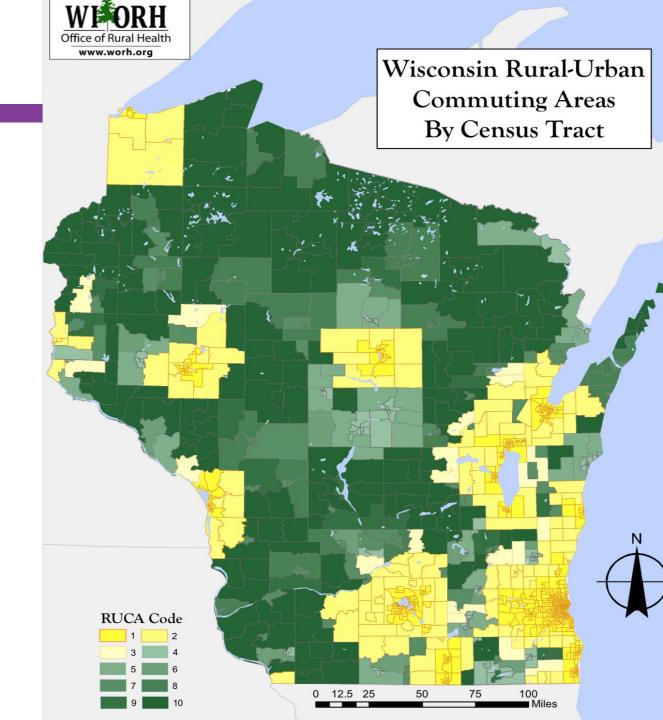
- Northwoods Autism Consortium partnership with Ascension Healthcare
- Building Capacity for ASD diagnostic and intervention services
 - Presentation to the medical staff- Interprofessional practice and Autism
 - ADOS training to develop a diagnostic team
 - Targeted hiring practices ADOS -trained clinical psychologist, BCBA
 - Exploring the use of telemedicine for intake and family feedback sessions

Milwaukee ECQuIP





Southwest **ECQuIP**



QUESTIONS?





