



SUPPORTING FAMILIES

DANA YARBROUGH, DIRECTOR CENTER FOR FAMILY INVOLVEMENT



CENTER FOR FAMILY INVOLVEMENT

MISSION

- ✿ THE CENTER FOR FAMILY INVOLVEMENT WORKS WITH FAMILIES TO INCREASE THEIR SKILLS AS ADVOCATES, MENTORS, AND LEADERS SO FAMILIES, AND CHILDREN AND YOUNG ADULTS WITH DISABILITIES, CAN LEAD THE LIVES THEY WANT.

VISION

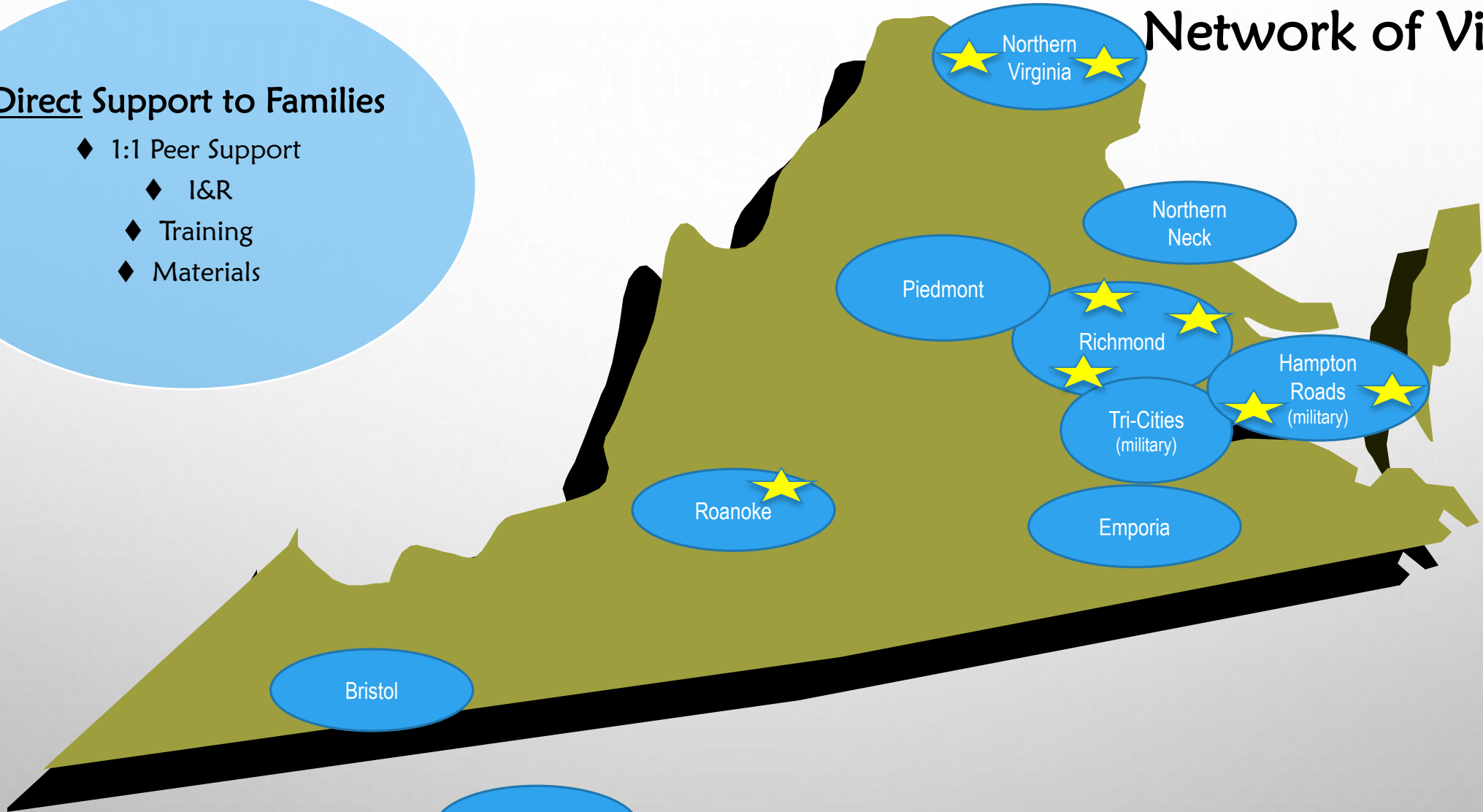
- ✿ EVERY FAMILY OF A PERSON WITH A DISABILITY, TOGETHER WITH THE PROFESSIONALS WHO WORK WITH THEM, EMBRACES THE FAMILY'S ROLE IN IMPROVING THE LIVES OF PEOPLE WITH DISABILITIES. FAMILIES BECOME:
 - > ADVOCATES WHO SPEAK WITH AND FOR THEIR FAMILY MEMBERS WITH DISABILITIES;
 - > MENTORS WHO USE WHAT THEY HAVE LEARNED TO HELP OTHERS; AND,
 - > LEADERS WHO MAKE POSSIBLE A BETTER LIFE FOR THOSE WHO FOLLOW.

WWW.CENTERFORFAMILYINVOLVEMENT.ORG

Family to Family Network of Virginia

Direct Support to Families

- ◆ 1:1 Peer Support
 - ◆ I&R
 - ◆ Training
 - ◆ Materials



★ = cultural broker/liaison

○ = local F2F office

ASD EARLY STEPS REFERRAL PROMISES

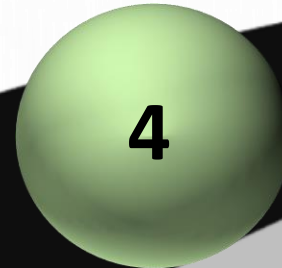
- ❁ PROVIDE 1:1 EMOTIONAL, INFORMATIONAL AND SYSTEMS NAVIGATIONAL SUPPORT TO FAMILIES USING P2P USA EVIDENCED-BASED PRACTICES
- ❁ PROMOTE CULTURAL AGILITY
- ❁ PARTNER WITH EXISTING FAMILY-LED ORGANIZATIONS

Referral

Initial Contact

Data Collection

Evaluation

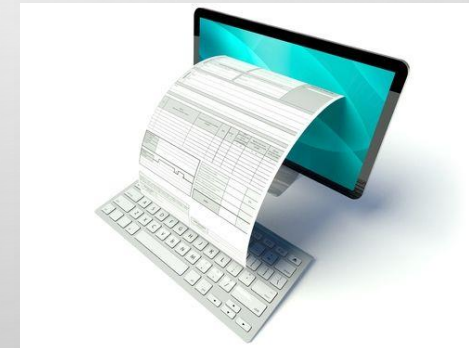


Building upon existing
community assets...

STEP 1: REFERRAL

PROVIDER/PRACTICE:

1. DISCUSSES REFERRAL WITH FAMILY (PROVIDES BROCHURE)
2. COMPLETES REFERRAL FORM (W/PARENT PERMISSION)
3. SENDS FORM TO CFI OFFICE





ASD Early Step Referral Form

Family to Family Network of Virginia/Tidewater Autism Society of America

| | |
|--|---|
| Parent Name: | Home Phone: |
| Address: | Cell Phone: |
| Child's Name: | Email: |
| <input checked="" type="radio"/> Male <input type="radio"/> Female | DOB: ___/___/___ |
| Diagnosis: | Race/Ethnicity: <input type="checkbox"/> Asian <input type="checkbox"/> African American <input type="checkbox"/> Caucasian <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Indian <input type="checkbox"/> Pacific Island <input type="checkbox"/> Other _____ |
| Referring Person's Comments or Special Instructions: | |
| Referring Person's Name: | Referral Agency Name |
| Signature: | Date: |

Fax/email referral form to:

Dana Yarbrough (804) 827-0107 or dvyarbrough@vcu.edu



Partnership for People with Disabilities
Taking people. Changing lives.



AUTISM SOCIETY
Improving the Lives of All Affected by Autism
Tidewater Virginia

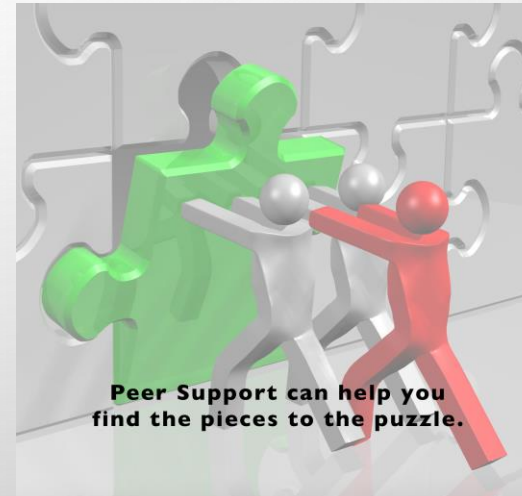
STEP 2: INITIAL CONTACT/1:1 SUPPORT

WITHIN 48 HOURS, CFI/F2F STAFF ENTERS INFORMATION INTO DATABASE, CONTACTS FAMILY TO EXPLAIN PROCESS AND FAXES REFERRAL FORM TO LOCAL FAMILY-LED ORGANIZATION IF APPLICABLE



WITHIN 48 HOURS, F2F STAFF MATCHES FAMILY WITH A *FAMILY NAVIGATOR* AND THEY AND FAMILY-LED ORGANIZATION CONTACT FAMILY TO PROVIDE:

1. 1:1 SUPPORT
2. FAMILY-LED ORGANIZATION MATERIALS
3. F2F ROADMAP AND RESOURCE GUIDE



FAMILY NAVIGATOR AND FAMILY-LED ORGANIZATION STAFF ALSO

1. COMPLETE F2F DATA FORM AND FAX TO CFI WITHIN 5 DAYS OF FAMILY SUPPORT

STEP 3: DATA



CFI/F2F STAFF:

- 1) FOLLOWS UP WITH FAMILY NAVIGATOR AND FAMILY-LED ORGANIZATION STAFF (AND FAMILY AS NEEDED) TO COMPLETE DATA ENTRY OR PROVIDE ADDITIONAL RESOURCES OR 1:1 SUPPORT

- 2) PRINTS REPORTS FOR EVALUATION TEAM

LNC/CL/Family Navigator: _____

Date: _____

Time Spent: _____



Add to Mailing List?

Y - Use Home info

Y - Use Work info

Family to Family Network of Virginia

CONTACT INFORMATION | CONTACT DETAIL: 1:1 Assistance Provided

First Name _____ Last Name _____

**H
O
M
E**

Address Line 1 _____

Address Line 2 _____ County/City _____

City _____ State _____ Zip _____ Phone _____

Email _____ Alt Phone _____

**W
O
R
K**

Agency/Organization/Employer _____

Job Title _____

Address Line 1 _____

Address Line 2 _____

City _____ State _____ Zip _____ Phone _____

Email _____ Fax _____

Additional Family Contacts/Info

Family Role

- Parent
- Foster Parent
- Grandparent
- Guardian
- Self
- Sibling

Race

- White
- Black or African American
- Indian or Alaska Native
- Asian
- Pacific Islander
- Other _____
- Unknown

Ethnicity

- Hispanic
- Non-Hispanic

Military

- Military

Underserved

- Rural
- Urban
- Migrant Worker
- Undocumented
- Gay/Lesbian
- Low Income
- Refugee
- Immigrant
- Other _____

Do Not Call

- Do Not Call

Professional Role

- Educator
- Provider
- Social Worker
- Other _____

Primary Insurance

- Private
- Medicaid
- Uninsured
- Other _____

Primary Language

- English
- Spanish
- Other _____

Staff:

- Dana
- Dawn
- Diego
- Irene
- Katherine
- Kathy
- Kerri
- Joan
- Mauretta
- Maurisa
- Melissa
- MHP/Vicki H
- Norma
- Summer
- Other _____

IPEEP

- IPEEP

Navigator

- Navigator _____
- TASA (ASD)

Assistance Provided

| | |
|---|--|
| <input type="checkbox"/> Appeals/Mediation/Dispute | <input type="checkbox"/> Materials/Products |
| <input type="checkbox"/> Completing an Application | <input type="checkbox"/> Professional Request to Help Family |
| <input type="checkbox"/> Emotional Support | <input type="checkbox"/> Service Planning Mtg (NOT IEP) |
| <input type="checkbox"/> General Information Support | <input type="checkbox"/> Systems Navigational Support |
| <input type="checkbox"/> IEP Meeting | |
| <input type="checkbox"/> Referral (see "referral to" box below to select referrals) | |

Referral to

| | |
|---|--|
| <input type="checkbox"/> Local Network Coordinator _____ | <input type="checkbox"/> Early Intervention Program |
| <input type="checkbox"/> Cultural Liaison _____ | <input type="checkbox"/> School/Parent Resource Center |
| <input type="checkbox"/> Parent to Parent of VA | <input type="checkbox"/> Exceptional Family Member Program |
| <input type="checkbox"/> Medical Home Plus | <input type="checkbox"/> Care Connection for Children |
| <input type="checkbox"/> ARC | <input type="checkbox"/> Educational Consultant |
| <input type="checkbox"/> CIL | |
| <input type="checkbox"/> Disability Specific Organization _____ | |
| <input type="checkbox"/> Local CSB | <input type="checkbox"/> State Agency/Ombudsman |
| <input type="checkbox"/> Local FAPT/CSA Office | <input type="checkbox"/> Private Provider _____ |
| <input type="checkbox"/> Local DRS | |
| <input type="checkbox"/> Local DSS | |
| <input type="checkbox"/> Local DSS | |
| <input type="checkbox"/> Other _____ | |

NOTES summarizing reason for call, assistance provided and referrals made

How did you hear about us? (referral source)

| | | |
|---|---|--|
| <input type="checkbox"/> Agency Referral | <input type="checkbox"/> Child Care Center | <input type="checkbox"/> Disability Organization |
| <input type="checkbox"/> Early Intervention Program | <input type="checkbox"/> Facebook | <input type="checkbox"/> Hospital |
| <input type="checkbox"/> Other | <input type="checkbox"/> Parent (other than self) | <input type="checkbox"/> PEATC |
| <input type="checkbox"/> Phone Inquiry (not toll free line) | <input type="checkbox"/> Physician | <input type="checkbox"/> School/PRC |
| <input type="checkbox"/> Self-Referral | <input type="checkbox"/> Title V (Care Connection for Children) | |
| <input type="checkbox"/> Toll Free Line | <input type="checkbox"/> Website | |

CHILD INFORMATION

First Name _____ Last Name _____ Date of Birth _____

Diagnosis Category:

- ADD-ADHD
 Autism Spectrum
 Deaf-Blindness
 Deaf-Hard of Hearing
 Developmental Delay (before age 5)
 Emotional, Mental or Behavioral Health
 Genetic Disorders
 Intellectual Disability (i.e., down syndrome)
 Multiple Disabilities
 Orthopedic (i.e., cerebral palsy)
 Other Health Impairment (i.e., epilepsy)
 Specific Learning Disability
 Speech or Language Impairment
 Suspected / At Risk
 Traumatic Brain Injury
 Visual Impairment including Blindness
 Other _____

Gender

- Female
 Male

Military

- Military

Relationship of Contact

- Parent
 Foster Parent
 Grandparent
 Guardian
 Self
 Sibling

Insurance:

- Private / Military
 Medicaid / FAMIS
 Uninsured
 Other _____

Additional Child Information:

Date Screened ____/____/____

Date Diagnosed ____/____/____

In EI? Yes No

In Special Education? Yes No

ID Waiver? Yes No Waitlist

DD Waiver? Yes No Waitlist

EDCD Waiver? Yes No

Outcome - Financing

- CHIPRA
 Donations/Grants
 Health Exchange
 Medicaid (i.e., EPSDT, waivers)
 Prescription Assistance
 Private Insurance
 Public Assistance (i.e., SSI, TANF, Title V)
 School-Based (alt. placement, services - NOT eligibility)
 State Funded Program (i.e., CSA, SCHIP, Ind/Family Support Fund)
 Tricare/Military Insurance
 Uninsured
 Other (_____)

Outcome - Medical Home

- Assistive Technology
 Care Coordination
 Child Development
 Cultural Competence
 Durable Medical Equipment
 Healthy Weight
 Immunizations
 Interpreters/ASL
 Life Course
 Medical Tests
 Medications/Prescriptions
 Mental/Behavioral Health
 Nutrition
 Oral Health
 Physical Health
 Primary Care
 Record Keeping
 Sexuality
 Specialty Care
 Supplies
 Testing/Assessments
 Therapy Services
 Other (_____)

Outcome - Partnering

- Advocacy
 Communicating with Child's providers
 Cultural Competency/Health Equity
 F2F Collaboration with Professionals
 Family-Centered Care
 Family Collaboration with Professionals
 Learning Opportunities
 Mentoring
 Parent Leadership Development (i.e., navigator training, PIP)
 Systems-level Involvement (i.e., SEAC, TACIDD)
 Title V Involvement
 Other (_____)

Outcome - Community-Based Services

- Basic Needs (i.e., food, clothing, shelter)
 Bullying/Violence
 Child Care
 Community Relationships
 Cultural Brokering
 Disability Awareness
 Disability Specific Info
 Disaster Planning
 Family Support (peer-to-peer, support groups, sibling support)
 Home care / personal care assistance/ nursing
 Home/Vehicle Modifications
 Hospitals/Clinics
 Housing
 Immigration/Citizenship
 Legal Services
 Parenting
 Pet Therapy/Service Dog
 Recreation
 Respite
 Safety
 Schools (i.e., not eligibility or services)
 Social Skills
 Special Needs Planning
 Substance Abuse
 Transportation
 Utilities
 Other (_____)

Outcome - Screening

- Autism Screening
 Diabetes Screening
 Diagnostic Testing
 EI/IEP screening/eligibility
 Genetic testing, counseling
 Mental Health/Behavioral Screening
 Neuropsych Evaluation
 Newborn hearing screening
 Speech Language Testing
 Vision Screening
 Waiver Screening
 Other (_____)

Outcome - Transition

- Adult Day Support
 Community Involvement
 Driving/Transportation
 Finding Adult Providers
 Guardianship/Alternatives
 Health Skills Training
 Independent Living/Housing
 Navigating Adult Services System
 Person-Centered Planning
 Relationships/Socialization
 School Transition
 Self-Determination/Advocacy
 Sexuality/Sex Safety
 Special Needs Trust
 Suicide Prevention
 Teen council/leadership (i.e., YLF)
 Vocational/Employment
 Other (_____)

STEP 4: IMPACT/SATISFACTION EVALUATION

8 WEEKS FROM INITIAL REFERRAL, A PROJECT EVALUATOR:

1. CONTACTS FAMILY TO GAUGE SATISFACTION AND IMPACT OF SUPPORT
2. DISCUSSES WITH FAMILY PERMISSION FOR LONG TERM DATA COLLECTION

DATA 2014-2016

| | 2014 (N=60) | | 2015 (N=233) | | 2016 (N=67) | |
|---------------------------|-----------------|-----|-----------------|-----|-----------------|-----|
| Age | 0-3 | 38% | 0-3 | 43% | 0-3 | 33% |
| | 4-6 | 29% | 4-6 | 32% | 4-6 | 31% |
| | 7-10 | 22% | 7-10 | 18% | 7-10 | 24% |
| | 11+ | 11% | 11+ | 7% | 11+ | 12% |
| Gender | M | 80% | M | 82% | M | 73% |
| | F | 20% | F | 18% | F | 27% |
| Race/Ethnicity | W | 48% | W | 43% | W | 56% |
| | B | 43% | B | 28% | B | 38% |
| | A | 0% | A | 4% | A | 1% |
| | O/DK | 9% | O/DK | 25% | O/DK | 5% |
| Income | \$0-24,999 | 31% | \$0-24,999 | 18% | \$0-24,999 | |
| | 25,000-49,000 | 41% | 25,000-49,000 | 47% | 25,000-49,000 | |
| | 50,000 - 99,999 | 22% | 50,000 - 99,999 | 31% | 50,000 - 99,999 | |
| | \$100,000+ | 6% | \$100,000+ | 4% | \$100,000+ | |
| Other Disabilities | 28.5% | | 13% | | 12% | |